



2010 Histocompatibility Client Survey

92% of our client transplantation programs responded!

Here are some sample areas surveyed and the responses:



Specimen collection support:
100% Satisfaction and 89% Excellent



Laboratory turnaround time:
100% Satisfaction and 90% Excellent



Communications with our staff:
100% Satisfaction and 93% Excellent



Overall responses:
99.5% Satisfaction and 87% Excellent